



PRESS RELEASE

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Member Driven Technologies Offers Advanced eSign Solution

CUSO provides robust electronic signature capabilities to boost efficiencies, enhance member experience

FARMINGTON HILLS, Mich., Dec. 10, 2019 – Member Driven Technologies (MDT) is a CUSO that hosts the Episys® core platform from Symitar® to provide a private cloud alternative for core processing and IT needs. Today the company announced that it is offering [Synergy eSign™](#), a sophisticated signature capture module of Symitar’s Synergy™ enterprise content management platform. Synergy eSign is powered by IMM, a company

This solution is tightly integrated with Synergy, making it extremely to use for both employees and members.

that specializes in eSignature and digital transaction solutions exclusively for financial institutions. Credit unions can leverage the solution to securely view and sign documents electronically both in-branch and online.

Credit unions are looking to replace inefficient, cumbersome paper processes with digital signatures. By leveraging the eSign solution, credit unions can electronically capture signatures and securely embed them into non-editable and auto-indexed PDF files. Members can sign documents digitally from wherever they are, enhancing the member

experience and providing new levels of convenience.

Muskegon, Mich.-based Family Financial Credit Union, a long-time MDT partner, decided to search for an electronic signature solution that would allow the credit union to streamline the lending process and make online account opening more frictionless. After thoroughly vetting numerous options, the credit union selected the eSign solution because of its ability to seamlessly integrate with Synergy, which the credit union is already leveraging.

“We decided to implement the Synergy eSign solution not only for its cost-effectiveness, but also for its tight integration with Synergy, which makes it extremely easy to use for both employees and members,” said Deb Dietz, CEO of Family Financial Credit Union. “By leveraging the eSign solution, we’ll be able to simplify processes and boost efficiencies, allowing our staff to focus less on tedious manual tasks and more on strategic initiatives and member relationships.”

“We remain dedicated to providing credit unions with the resources necessary to optimize efficiencies and enhance their member interactions, which is why we are excited to offer the Synergy eSign solution,” said Larry Nichols, CEO and president of MDT. “Credit unions are constantly juggling various projects and initiatives at the same time, and this solution will help them to expedite business processes, reduce bottlenecks and improve overall productivity.”

About Member Driven Technologies

MDT hosts the Episys® core platform from Symitar® to provide credit unions with a private cloud alternative for core processing and IT needs. The CUSO’s service-first, hybrid approach to outsourcing enables credit unions to boost efficiencies and security and reduce costs while maintaining a high level of control. In addition to hosting the Symitar Episys platform, MDT also hosts dozens of seamlessly integrated solutions to run the entire institution, including digital banking, payments, lending, security, continuity and regulatory services. MDT serves credit unions representing more than \$22 billion in assets and approximately two million members. Visit www.mdtmi.com or follow @memberdriven for more information.

About Symitar

Symitar, a division of Jack Henry & Associates, Inc.[®], is the leading provider of integrated computer systems for credit unions of all sizes. Symitar has been selected as the primary technology partner by more than 800 credit unions, serving as a single source for integrated, enterprise-wide automation and as a single point of contact and support. Additional information is available at www.symitar.com.

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