Cardinal Credit Union Goes Live with Member Driven Technologies
Credit union outsources core processing through MDT to boost efficiencies, enhance member experience

Farmington Hills, MI., Oct. 3, 2018 – Member Driven Technologies (MDT), a CUSO that hosts the Episys® core platform from Symitar® to provide a private cloud alternative for core processing and IT needs, today announced that Cardinal Credit Union has successfully implemented the Episys core processing platform hosted by MDT.

Mentor, Ohio-based Cardinal Credit Union has been serving the Mentor and Cleveland communities for more than 50 years. The credit union recently identified the need for a more robust and flexible core processing platform to help them efficiently scale. After a comprehensive search and due diligence process, the credit union ultimately decided to host the Episys platform through MDT. As a result, the credit union has gained a modern, efficient system that allows them to more easily keep up with today's member demands.

The credit union went live on the MDT platform in early May. Christine Blake, chief executive officer of Cardinal Credit Union, explained, "As a community credit union, we realized that our internal employee resources would be much better spent on more strategic and member-facing activities instead of focusing on tedious hardware and software maintenance. Outsourcing the Episys platform through MDT has already resulted in newfound efficiencies that are enabling us to do more with the resources already at our disposal. With Symitar and MDT we've found a true partnership; they listen to our goals and opportunities and work with us to find ways to effectively meet them."

Since converting, the credit union has enjoyed more widespread automation, which has saved time and streamlined processes across several areas of the institution. MDT also helped refresh and upgrade Cardinal Credit Union's website, which has helped the credit union more seamlessly connect with and serve their members in an increasingly digital world.

"Cardinal Credit Union understands the importance of investing in technology to sustain growth and ultimately better serve and support their members," explained Larry Nichols, chief executive officer of MDT. "Outsourcing with MDT is enabling Cardinal Credit Union to break free from the restraints associated with maintaining critical IT functions in house and is providing the flexibility needed to more quickly introduce modern services to members. We look forward to continuing to support innovative, forward-thinking credit unions like Cardinal Credit Union with our technology."

About Member Driven Technologies

MDT hosts the Episys® core platform from Symitar® to provide credit unions with a private cloud alternative for core processing and IT needs. The CUSO's service-first, hybrid approach to outsourcing enables credit unions to boost efficiencies and security and reduce costs while maintaining a high level of control. In addition to hosting the Symitar Episys platform, MDT also hosts dozens of seamlessly integrated solutions to run the entire institution, including digital banking, payments, lending, security, continuity and regulatory services. MDT serves credit

unions representing more than $22 billion in assets and approximately two million members. Visit mdtmi.com or follow @memberdriven for more information.

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